



# MANAGED - IT

YOUR EXTENDED ARM

Our Managed IT Services provide you to achieve greater operational efficiency, reduce overhead costs, access cutting-edge technology and expertise. This will allow you to focus on strategic initiatives on your core business rather than run behind day-to-day IT challenges

## What we Do

**Proactive Monitoring :** Real-time performance analytics and network monitoring to detect and resolve issues quickly.

**Cloud Services Management:** Deployment and management of cloud solutions (IaaS, PaaS, SaaS) with compliance to regulatory standards.

**Network & Infrastructure Management:** Optimization of LAN/WAN configurations and virtualization technologies for improved resource utilization.

**Software & Patch Management:** Regular updates and patching to enhance system security and stability.

**Security Management:** Multi-layered security protocols, including firewalls and intrusion detection, alongside regular vulnerability assessments.

**Backup & Disaster Recovery:** Automated backups and robust recovery plans to ensure data integrity and business continuity.

**Help Desk Support:** Tiered support with defined SLAs for timely issue resolution.

